We Are Here To Help

To help support our local community a number of local organisations across the area are working together under the umbrella of 'East Woodhay & Highclere Coronavirus Community Support'.

We have produced a leaflet, alongside, which will be distributed to households across the East Woodhay, Highclere and Ashmansworth areas.

Thanks to the Churches for their support with this delivery.

In the meantime, please share this message and email to those you know in the area. The flyer can be downloaded from the website below.

The main participating groups are listed at the footer of the flyer.

We will post regular updates via local Websites and Facebook pages and at www.ewhneighbourcare.org.uk East Woodhay and Highclere Coronavirus Community Support

Help if you need to self-isolate

You may need shopping, a prescription or some other help.

There are local volunteers here to help, just call one of our coordinators:

07770 834592 - Chris 01635 253378 - Frieda 01635 255582 - Nicole

Or complete the form at: ewhneighbourcare.org.uk/contact. You can volunteer to help at ewhneighbourcare.org.uk/volunteer or by calling one of the numbers above.

If you're already registered with Neighbourcare as a volunteer, you will be automatically included - there's no need to register again.

We can't offer medical or financial advice and have no access to emergency healthcare advice or practitioners. So follow the advice at www.nhs.uk/conditions/coronavirus-covid-19.

If you can't get help online and your symptoms get worse call 111.

Don't feel too proud to get in touch these are exceptional times and we are here to help.



As so many things are rapidly changing regarding shopping, medical/surgery, meetings etc., this newsletter is intended to provide a list of many things available to help people and some other communications which have been made. We have done our best to ensure accuracy of information but do please check with the service provider. Also please let us know of other things which are happening and we will add them to the next update.

For all the latest NHS messages see https://www.nhs.uk/conditions/coronaviru s-covid-19/

The flyer alongside is a handy checklist.





EWH Neighbourcare



NORTH WEST HAMPSHIRE BENEFICE

ASHMANSWORTH + CRUX EASTON + EAST WOODHAY + HIGHCLERE + WOOLTON HILL

...making Christ known in our communities

A letter to the parishes

Further update to response to Coronavirus (COVID-19) (17th March 2020)

Dear parishioners of the five parishes of the North West Hampshire Benefice,

We have received further instructions from our Archbishops. For reasons of safety, there are to be no public services in our churches until further notice.

Holy Communion will be celebrated each Wednesday for the parishes, and we will continue in our regular prayers. According to local practice our various churches will be kept open during the day for people to visit for their own needs and devotional resources will be made available.

If you want pastoral support or to ask for prayer, please contact either Canon Christine or Canon Marvin (contact details below). If you need help, please do ask and we will help if we can. We will be working in partnership with the wider community network of volunteers which is being established.

A Day of Prayer: Sunday 22nd March 2020

The Archbishops invite everyone this coming Sunday 22^{nd} March, Mothering Sunday, to join in prayer at home for the country, for the world, for everyone anxious or sick at this time. If safe to do so we are asked to place a lit candle, or a light, in a window at 7.00pm on that day as a sign of our prayer and the light of Christ, as well as our solidarity with one another. I hope everyone, regardless of faith, or none, will want to join in this.

Our parish churches have served local people for many generations and through many past challenges of health or warfare. It is what we are here to do, whilst our pattern of meeting and praying together will be different for a while – please be assured faith, hope and love endure for ever.

With every blessing to you all,



Rector The Revd Canon Christine Dale (01635) 253323 e-mail: <u>cdale001@btinternet.com</u> Associate Priest The Revd Canon Marvin Bamforth (01635) 254718 e-mail: <u>canonmarvin27@gmail.com</u>







Message from the Woolton Hill and Kintbury Surgeries

We have moved to a total triage first position. Essentially this means we have:

- Turned off online booking
- Triage all appointment requests by a GP

Those patients with likely COVID- 19 symptoms which as of last Friday are, any new persistent cough or a fever (temperature of 37.8 or above) will be directed to 111.

If well they should self isolate to 7 days and consult 111online for advice / support. If unwell they are advised to phone 111

To limit traffic and therefore risk to patients through the practice we will conduct all routine work via the telephone and are looking at the appropriateness / feasibility of video consultations.

Obviously, patients that need to be seen in person will be and we will endeavour to make this as safe as possible. Cleaning and decontamination procedures are in place. We may need to limit completely / stop all non urgent work - as the situation progresses. Including regular medication reviews and problems of a non urgent nature. Patients with an already pre- booked appointment should be notified of this and will receive a telephone call instead.

We have done much planning to ensure we continue to provide a safe service and a functioning dispensary as obviously this is vital and have business continuity plans in place to move to as the situation progresses.

Obviously for us a big challenge will be ensuring adequate staffing if large numbers of our team become unwell or need to self-isolate, which is highly likely.

I think patients need to prepare for the fact that we may be forced to move to one site, depending upon staff levels. This would not be a move we would take lightly.

Message from Hampshire NHS - Visiting to Hampshire Hospitals

In order to help reduce the spread of COVID-19 (commonly known as coronavirus), we have taken the hard decision to introduce visiting restrictions at all of our hospitals. The sole reason for this is the safety of our patients, our staff and the wider community.

From 0900 on Wednesday 18 March 2020, visiting patients in our inpatient wards or escorting them in outpatient departments will not be permitted unless exceptional circumstances apply. This will be solely at the discretion of the nurse in charge of the relevant ward and permission must be sought before arrival on site.

These restrictions have been put in place to ensure the safety of our patients, staff and visitors. We know that not being able to visit your loved ones when they are unwell is difficult and we are doing everything we can to allow as much access as is safe. Click on the link for more information: https://www.hampshirehospitals.nhs.uk/news-events/news/covid-19-update-visiting-restrictions











Yew Tree Garden Centre

FREE LOCAL DELIVERY

We are open and offering free local delivery on all products - including a takeaway service on our Cafe menu. It's super healthy to get outside gardening!



Highclere Red House

We are currently open for business as usual!

However, in response to the Coronavirus crisis, we are pleased to announce that for the foreseeable future we will be offering our customers this full takeaway menu alongside our usual pizza takeaway menu.

We will also be offering a delivery service if you live within a 3 mile radius of us.

Please see our website for daily specials and puddings.

This menu will be available from Tuesday 24th March







EWH Neighbourcare





The Pheasant, Highclere – 01635 253360 takeaway menu available and essential shopping boxes both for delivery available locally <u>www.thepheasanthighclere.co.uk</u>



Carpenters Arms

The Carpenters Arms, Burghclere – 01635 278251 takeaway of fish & chips or cheeseburger & chips Monday to Saturday www.carpentersarmsburghclere.co.uk



Don't wait till Tuesdays

Now

Takeaway Mon-Sat !!

Lunch / Dinner

Takeaway fish and chips or the Carpenters Cheeseburger and chips plus a drink while you wait £9.95pp (any draught soft drink, small wine or pint of draught beer)





EWH Neighbourcare





Craven Arms - Enborne

The Craven Arms are now offering food boxes from our supplier. 'If you know someone who is over 70 and alone and local to us then please call and we can help deliver. If fruit and veg boxes need to be split we will have to make sure that there is another person to split with'.



Haines Farm Eggs









A local business, Haines Farm Eggs in Mortimer, has been affected by the closure of hotels and restaurants. They have a large stock of eggs. They can be collected between 09.00 and 16.00 Monday to Friday from Haines Farm Eggs, Clappers Farm Lane, Mortimer 01189 333344

Woolton Hill Stores – 01635 253463. Customers on the paper round can order urgent items (milk, tea, etc) in late pm to be delivered the next day. General orders should be made 24 hour in advance.

Woodland Stores, 42 Woodlands, Penwood. 01635 253651 will deliver to customers in Penwood.

They are working with Fishers Fruit and Veg and Halls Bakery (see below) and customers outside of Penwood can collect from Woodland stores

Fisher of Newbury (01635 528117)

They will deliver fruit & vegetable boxes to Woodland Stores, 42 Woodlands, Penwood. 01635 253651

Visit fisherofnewbury.co.uk to find out more about their fruit and veg boxes, available for next day delivery and collection. You can place your order through Woodland Stores. Standard boxes listed below







EWH Neighbourcare







Halls Bakery

Place orders via Woodland Stores - Check Halls Bakery website for options http://www.hallsqualitybakers.co.uk

Major Grocery Chains

Most major grocery chains have set aside their first hour for the more vulnerable in society but are not accepting new online delivery to customers. However, this is likely to change as they ramp things up

Message from Broadmead Rest Home.

Due to our home currently being closed to relatives, visitors & entertainers we are asking if anyone from the community would like to write a letter send a drawing in or write a poem for us to read to our residents so they will not feel so isolated. This can be an upsetting time for our residents and we thought receiving poems etc may cheer them up and would be nice for them to hear from the outside world.

We have a red letter box on the wall outside our reception office you could pop your post into. If you put care of lifestyle team, we will read out all the post to our residents in our daily activities at the home. We would be so grateful for your support. Again thank you from us all at Broadmead.







